

Food Waste, Recycling and Rubbish Collections

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Climate Matters Reuse, Recycle, Reduce - Landulph

Why we are making these changes and what are the benefits?

Why are we making these changes?

Strategy:

Cornwall Council's adopted [Resource and Waste Strategy](#)

We need to manage our resources more effectively and reduce our carbon footprint

Council priority – A Thriving, sustainable Cornwall:

Key Intervention – To deliver the strategic programme to transform the household recycling and rubbish collection service



A great environment

New Legislation:

Statutory Duty - [Environment Act 2021](#) brought in the requirement to collect food waste separately

What are the benefits?

- 🔄 We will manage our resources more effectively; use less, recycle more and have as little rubbish as possible
- 🔄 We will recycle more by collecting food waste separately
- 🔄 Containment for rubbish means that we can focus on reducing our waste and recycling
- 🔄 We will keep Cornwall clean with less litter
- 🔄 We will improve the health and safety for staff
- 🔄 We will save on CO2 emissions and contribute in our drive to become carbon neutral by 2030



Managing our resources - What's in the black bag?

Over 50% of what's currently in a black bag can be recycled

Cornwall's average kitchen bin

(with the current service)



22% can be recycled using the collection service

35% is food waste

43% is rubbish that can't be reused or recycled

A pyramid diagram representing the waste management hierarchy. The pyramid is divided into five horizontal sections, with the top section being the smallest and the bottom section being the largest. The sections are labeled from top to bottom: PREVENTION, PREPARING FOR RE-USE, RECYCLING, OTHER RECOVERY, and DISPOSAL. The top three sections (Prevention, Preparing for re-use, and Recycling) are colored in a light green, while the bottom two (Other recovery and Disposal) are colored in a darker green.

PREVENTION
PREPARING FOR RE-USE
RECYCLING
OTHER RECOVERY
DISPOSAL



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A closer look at the new collection service changes

www.cornwall.gov.uk

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Waste collection service change

Current weekly

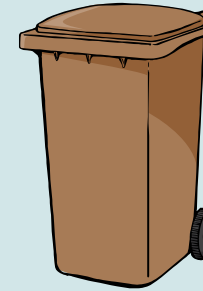


Black bag waste

Current fortnightly



Paper, card, plastics,
cans, glass and textiles



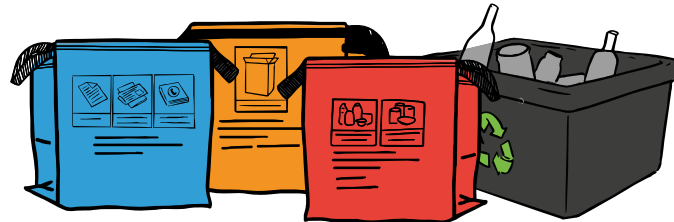
Garden waste

New weekly

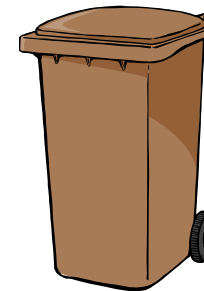


Food recycling

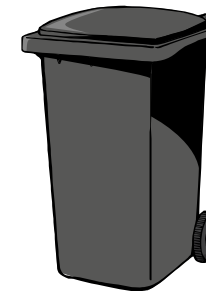
New fortnightly



Paper, card, plastics,
cans, glass and textiles



Garden waste



Non-recyclable
rubbish

Food waste recycling at a glance



All uneaten food and plate scrapings	Dairy products, cheese, eggs and egg shells	Bread, cakes and pastries
Raw and cooked meat and bones	Tea/coffee bags incl. non biodegradable, coffee grounds	Raw and cooked vegetables, fruit and peelings
Raw and cooked fish and bones	Cooked and uncooked rice, pasta and beans	Wet and dry pet food but not pet poo

Please don't put these in your caddy

- ✗ Plastic carrier bags and food packaging, non-compostable caddy liners, and items labelled as 'biodegradable' like takeaway packaging
- ✗ Large amounts of liquid including milk, oils and fats
- ✗ Nappies, clinical waste, cat litter, dog poo or other pet waste
- ✗ Garden waste
- ✗ Any other material that is not food waste



What's changing

You'll need to start separating your food waste from our rubbish ready to put out for us to collect each week.

Your new caddy

We've delivered your new 7 litre kitchen caddy to use to separate your food waste.



— Indoor kitchen caddy for food waste



Delivering the new waste collection service

282,000 households will receive the new service from the dates shown.

~ 50,000 households per Area

- Five geographical delivery areas
- Area 2 rollout starts with bin delivery from **January 2024** and new collections for the starting **April 2024**

West Cornwall - St Erth Depot - July 2024*

Mid & West Cornwall - Newham Depot – To be confirmed 2025*

Mid Cornwall - Tregongeeves Depot - January 2024

North & North-East Cornwall - Windwhistle Depot - October 2024*

South-East Cornwall - Moorswater Depot April 2024*



*All dates subject to completion of construction programme

Stage Areas

Area 1

Mid Cornwall
(includes most homes in the former Restormel District Council area)

Area 2

South East Cornwall
(includes most homes in the former Caradon District Council area)

Area 3

West Cornwall
(includes most homes in the former Penwith and some of Kerrier District Council areas)

Area 4

North East Cornwall
(includes most homes in the former North Cornwall District Council areas)

Area 5

Mid West Cornwall
(includes most homes in the former Carrick District Council area)

Newquay, St Columb Major, St Austell, China Clay Areas, Grampound, Gorran Haven, Mevagissey, Par, St Blazey, Fowey, Lostwithiel and surrounding areas

Liskeard, Polruan, Polperro, Looe, Torpoint, Saltash, Callington, Pensilva areas

Penzance, Marazion, Sennen, St Buryan, St Just, St Ives, Hayle, Helston and The Lizard areas

Bodmin, Bude, Launceston, Padstow, Wadebridge, Camelford, Kilkhampton and Bolventor areas

Camborne, Redruth, Falmouth, Penryn, St Mawes, Truro, Probus, Trispen, Mitchell, Perranporth, St Agnes and Portreath areas

Delivering the new waste collection service



Vehicles and collection routes

- 🔄 New food waste collection vehicles
- 🔄 Food collections on current fleet
- 🔄 Remodelling of collection routes

Delivering the new waste collection service

Bin delivery

Over 840,000 containers will be delivered as part of the service change, this includes bins, caddies and protective sacks.

- Most households will receive a 180-litre wheeled bin
- Some households will receive a 180-litre protective sack or bespoke bins if communal



- A 180-litre containers will generally hold 3 to 4 black bags

Delivering the new waste collection service

Outdoor and kitchen food waste caddies



Homes will receive a 23 litre outdoor food waste caddy and a 7 litre food waste kitchen caddy



The outdoor food waste caddy will be emptied weekly



Homes will receive a trial pack of compostable kitchen caddy liners



Collection changes – additional information



Use of Council provided bins



No 'side waste'



Restriction on rubbish



Removal service for existing bins



Collection day changes



Systems and processes

Communications and Engagement

Timeline for a Stage

Month 1

Month 2

Month 3

Month 4

Month 5

Month 6

Month 7

Month 8

Month 9

Website updated by area

Get ready Warm Up Leaflet

Get set Instruction Leaflet

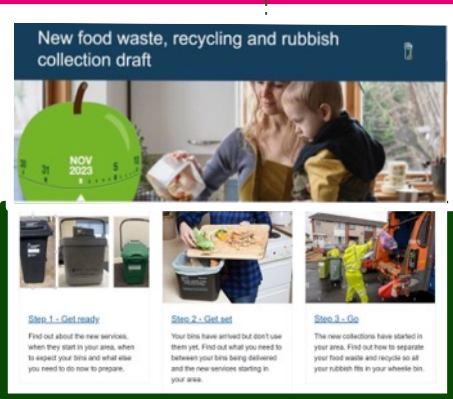
Go! New Collections Calendar

Go Live

Stakeholder & Resident Engagement

My Area

Commence Engagement for next stage



Leaflets & Forms

Leaflet 1

Now let's recycle our food waste and reduce our rubbish too.

Get ready...

for weekly food waste and fortnightly recycling and rubbish collections



LOOK OUT FOR YOUR NEW BINS

delivered from October 2023



www.cornwall.gov.uk/wastechanges

Leaflet 2



KEEP THIS GUIDE to use when your new service starts mid Jan 2024

Get set...

for weekly food waste and fortnightly recycling and rubbish collections



www.cornwall.gov.uk/wastechanges

Leaflet 3

Go! New weekly food waste and fortnightly recycling and rubbish collections



MUST READ INFORMATION INSIDE
Mid Cornwall Rollout Area 1
Fri Week 1

* Christmas 2023 collections inside



www.cornwall.gov.uk/wastechanges

Forms and New Services

Pre-launch Forms

- Container change requests
- Additional Container requests
- Legacy bin collection requests
- Reminder message service sign up

Post-launch Forms

- Missed weekly food waste collections
- Missed fortnightly rubbish collections
- Commercial missed collections



You can check when your bin or sack is due to be delivered by entering your address on the My Area page of our website.

[Check your bin deliver window >](#)

Apply to exchange your rubbish bin or sack

If you think you meet one of the criteria above, apply to exchange your bin here.

[Apply to exchange your bin >](#)

Assisted collections

If no one in your household is able to move a wheelie bin because of a mobility issue, health condition or disability you can apply for an assisted collection.

[Apply for an assisted collection >](#)



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Engagement

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Roadshows and Engagement

- 🔄 Roadshows
- 🔄 Social media posts
- 🔄 Newsletters
- 🔄 Radio Interviews
- 🔄 Website updates
- 🔄 Talks to community groups
- 🔄 Attendance at events
- 🔄 Stakeholder collaboration



What's happened so far and what's coming next?

Where are we now?

All properties across Cornwall have been assessed for individual container allocation

Area 1 – Mid Cornwall new service commenced on 15th January

Website & self service forms updated and rolling out by area

Roadshows and engagement events ongoing

Support staff trained on service changes



What's coming next?

Preparations are underway for Area 2 to go live in April 2024 - residents have received the 'Get Ready' Leaflet and containment deliveries started on Monday 22nd January

Roadshows, interviews and other community engagement events will continue throughout the rollouts



**Champion the change,
please support your community!**

Ways you can help

1. Ask Questions

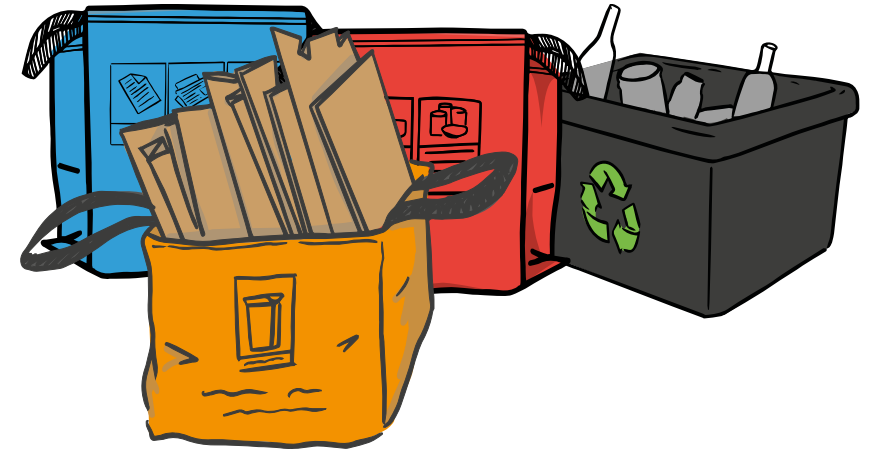
We want you to understand what the changes are and why we are doing them, so you can support the communities where you live.



3. Keep recycling

Make sure you are reducing, reusing and recycling as much as possible.

www.cornwall.gov.uk/recycling



2. Champion these changes in your community

Talk about the changes with your community. Promote and support Roadshows in your area.

Follow us on Facebook [@CornwallRecycles](https://www.facebook.com/CornwallRecycles) and share updates and information



Questions?

Thank you

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